

# Get the most out of your Duck Creek experience with seamlessly integrated fraud detection



FRISS Fraud Detection for Duck Creek Claims enables a touchless claims experience by scoring claims automatically with the help of powerful AI and analytics.

Claims adjusters are empowered to focus on suspicious claims only, by providing support to detect and investigate fraudulent claims.

## Seamless integration to core processes

Getting the most value from your Duck Creek solutions includes seamless connectivity to best-in-class peripheral systems and services. An Anywhere Enabled Integration available in Duck Creek's Content Exchange seamlessly adds FRISS' fraud detection solution to workflows in Duck Creek Claims.

Through AI, expert rules, profiles, predictive models, text mining, and link analysis, all claims receive an accurate estimation of fraud and risks. An additional set of external data sources increase the detection of possible fraud.

The Anywhere Enabled Integration also enables P&C insurers to more quickly realize digitalization and touchless claims without losing necessary controls. Claims adjusters will be able to handle and adjudicate most claims with Duck Creek Claims based on the information that is accessible through this integration.

## Use cases

The Duck Creek Claims implementation of FRISS enables adjusters to obtain a FRISS Score for any Personal Auto and Homeowners claim in the following scenarios:

- When a FNOL is created
- When a claim contact is added
- When loss details are updated
- Before making a payment
- On demand

## Fast and easy implementation

For P&C insurers using Duck Creek solutions, general implementation of the FRISS solution is much more cost-efficient. It requires significantly less investment in integrating FRISS into their Claims or Policy management system because the integration is standardized and validated by Duck Creek. In addition, FRISS ensures upward compatibility.

Download the free FRISS Integration for  
Duck Creek Claims in the Content Exchange

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Would you like to know more about FRISS?

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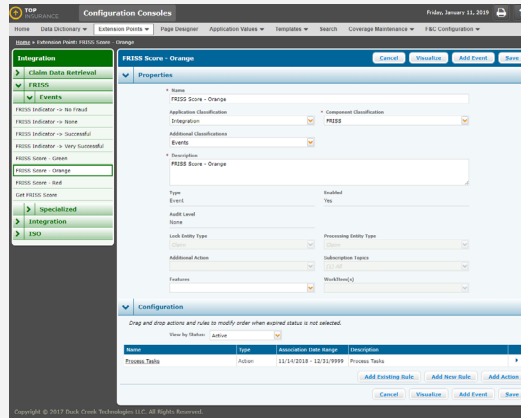


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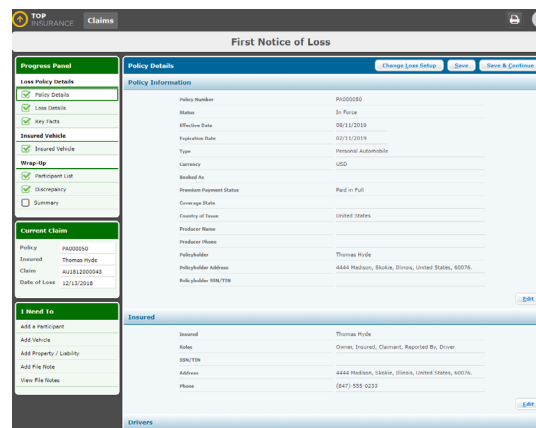
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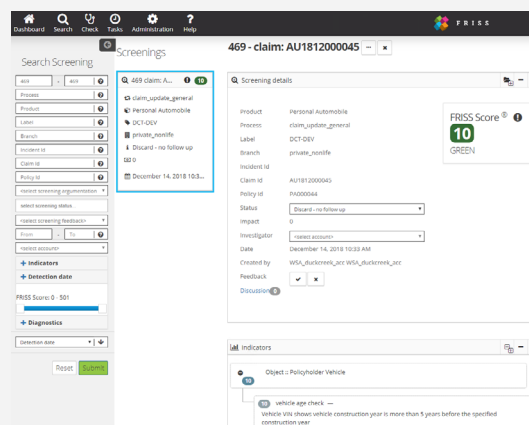
When a FRISS Score changes from green to amber, this will trigger activities within Duck Creek Claims like a specific workflow, tasks, assign people, etc.



After completing a FNOL in Duck Creek Claims, a FRISS check is performed and a new Page Action is available in Duck Creek Claims ('View In FRISS'). In the Claim Details section the result of the FRISS check is shown.



Clicking on 'View in FRISS' at the Page Actions section brings the user to the FRISS Case Management system where the same Duck Creek Claim ID is used including all other relevant claims details.



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