

AI Estimating & Triage

Use customer photos to generate instant estimates at first notice of loss (FNOL). This cuts days of delays out of the cycle time and also improves triage accuracy.

No one wants to be in a crash. While it is never a stress-free experience for your customers, now it is possible to provide relief faster than ever before.

AI Estimating uses photos to assess damage at FNOL. Drawing on instant information, it applies artificial intelligence to accurately calculate repair costs on the spot. The result is faster response times, which translates into a speedier resolution and a much better experience for your customers.

Everyone in the insurance cycle benefits: claims teams, repair specialists, third parties involved in claims, and, of course, policyholders, who don't have to endure the stress of extended delays on claims.

Key benefits



Simplify and streamline claims

All it takes is a few photos. The technology does the rest, accurately providing estimates in as little as three minutes.



Improve customer experience

Accidents are always stressful. Policyholders want fast, accurate decisions following an accident, and they increasingly expect digital solutions. AI Estimating and Triage resolve claims quickly. The improved experience for the policyholder strengthens customer relationships and increases retention.



Seamless integration

Cloud-based and API-friendly, AI Estimating integrates easily with workflows, strengthening the efficiency of everyone in the insurance cycle.



Enhance triage

Be assured that you are making the right decisions about every action and procedure when assessing the extent of damage at FNOL.



Works with any vehicle, anywhere

AI Estimating and Triage covers virtually every vehicle make and model, in any country.



Cut cycle times and costs

From FNOL through to settlement, the insurance cycle involves many steps and parties. AI Estimating and Triage increases straight-through processing, expediting cycle times as much as 10X and reducing associated expenses.

3 minutes

to complete an appraisal
based on FNOL photos

10^x

faster insurance
cycle times

How it works



The policyholder takes photos of the damage and uploads them to AI Estimate (typically via a smartphone app). This can be done immediately after an accident, even in areas of low connectivity, to get the assessment process started without delay.



The photos are reviewed in real time, and AI Estimating predicts the cost of repair, calibrated to the insurers' standards. The high accuracy is based on data from millions of real images of car accidents. Like a highly experienced human appraiser, AI Estimating intelligently interprets what it sees.



It takes minutes to create an estimate, as opposed to days or even weeks with traditional methods. The claims journey is accelerated at every step, from FNOL through to the end of the process. Your policyholders can be informed of the status of the claim throughout, which gives them peace of mind.